## Project: Activity log of customers

**Background:**

To help customers track what changes was done on their platform and by whom; a page was created to record their profile's activity logs. It displayed, before and after changes, timelogs and users responsible for them.

**Contribution:**

* I was able to provide feedback on some of the vital information that were missing from the logs and suggested to include them. When we collected feedback from from tech support team and customers, they confirmed that the additional info would benefit them. This helped in prompt action by the dev team as they had already started working on it.
* In my investigation I was able to detect problem areas where redundant logs get generated. This helped in avoiding future escalations from customers.